

Impartiality Policy

At Engineering Zone Co. Ltd., maintaining impartiality is essential to ensure the professionalism, credibility, and integrity of our inspection services. Our objective is to uphold impartiality as a core component of the inspection process, ensuring confidence in the results we deliver. Engineering Zone Co. Ltd. is a self-financed independent organization, dedicated to preserving its impartiality at all times.

To enforce this impartiality policy, the following guidelines shall be implemented, maintained, and adhered to by all Engineering Zone Co. Ltd. employees, subcontractors, and any related personnel involved in inspection activities:

Independence from Consultancy: All Engineering Zone Co. Ltd. staff are strictly prohibited from participating in the inspection of any organization to which they have provided consultancy or training, or where they have a financial or commercial interest, for a minimum of two years prior to the date of inspection application.

Subcontractor Commitment: All subcontractors engaged by Engineering Zone Co. Ltd. must sign an agreement committing to impartiality and the security of confidential information related to inspection activities.

Separation from Consultancy Activities: Engineering Zone Co. Ltd. staff are strictly prohibited from engaging in any consultancy activities that involve the active design, creation, or implementation of inspection processes.

Financial Declarations: All staff are required to declare any financial interests or business activities that could influence their impartiality at the commencement of employment and throughout their tenure.

Prohibition of Cross-Selling: Engineering Zone Co. Ltd. employees and subcontractors are not permitted to suggest or imply that inspection would be easier, faster, or less costly if clients were to engage in consultancy or training services. Subcontractors are also prohibited from offering consultancy or training services to clients they have inspected, either during or after the completion of their assigned tasks.

Revenue and Impartiality: Engineering Zone Co. Ltd. acknowledges that revenue from clients presents a potential threat to impartiality. To mitigate this risk, all inspection decisions shall be based solely on objective evidence of conformity and free from any undue influence by external parties or financial interests.

Threats to Impartiality: Any potential threats to impartiality, whether from staff or subcontractors, will be assessed and addressed. Individuals found to have breached this policy will face disciplinary action to ensure the continued impartiality and integrity of our inspection activities.

Enforcement and Review: This policy is communicated to all relevant parties, regularly reviewed, and enforced throughout the organization. Top management is committed to taking strict action against any breach of this policy to uphold impartiality and maintain the trust of our clients and stakeholders.

ABDULLAH AL DAYEL
General Manager

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